Rich Pictures

What's relevant? What are the processes, structures, boundaries, measures, and actors of a system? How do these components interact? Rich pictures are symbolic and descriptive illustrations that bring systems to life.
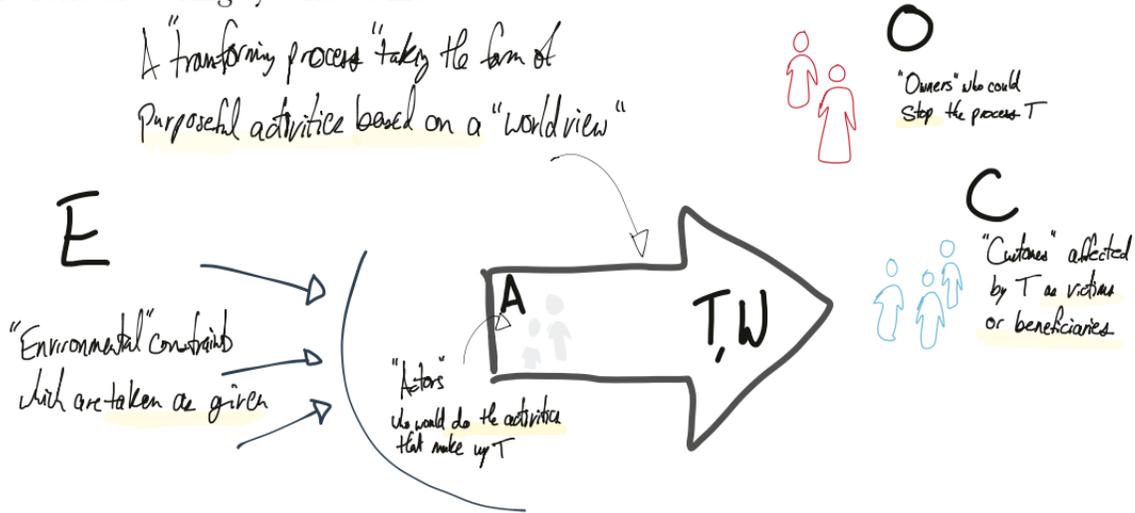
Rich pictures help identify the "root definitions" of a system by identifying "CATWOE" components:
Customers: Who are the victims or beneficiaries?
Actors: Who is carrying out the purposeful activities of the system?
Transformative process: What inputs are transformed into what outputs by this system?
Worldview: What perspectives hold this model to be true?
Owner: Who can abolish the system or stop the transformative processes?
Environment: What are the constraints or conditions the system takes as given?